

INVESTORS IN PEOPLE UPDATE AND PROPOSED REVIEW OF ORGANISATIONAL VALUES

NORTH HERTS VALUES – FACING THE CHALLENGES

Challenge 1

Innovate, Improve and think commercially

And

Never lose focus on daily service delivery and customer service

Challenge 2

Be goal focussed

And

Be flexible to meet changing demands and circumstances

Challenge 3

Recruit and develop for effective leadership skills

And

Value contributions at all levels and from everybody

Challenge 4

Face challenges bravely and honestly

And

Be respectful to people

Challenge 5

Value well being and develop resilience

And

Be performance focussed